

# LIVE EVENTS

Join via Zoom: <https://us02web.zoom.us/j/85268048754>  
Meeting ID: 852 6804 8754



**Monday 25th September 2023, 9:30am (BST), 6:30pm (AEST)**

## **Empowering Lives with the Theory of Change**

*With Peter Gardiner, CEO at Seton Villa*

Seton Villa is a registered charity in New South Wales, Australia, delivering specialist disability accommodation and supported independent living to people with disabilities. At the heart of Seton Villa's care practices is the charity's Theory of Change, a model that promotes citizenship and socially valued lifestyles. The Theory of Change encourages people at Seton Villa to be active members of the community, learn new skills, dream bigger and fulfil their potential, which leads to a sense of pride, higher self-esteem and economic participation through increased capacity and independence.

Join Peter Gardiner as he explains the Theory of Change, provides real-life case studies that demonstrate the model in practice, and shares how the Theory of Change can be adopted in care organisations to empower lives.

**Tuesday 26th September, 10am (BST)**

## **Working with Local Authorities to Seek and Resolve Unmet Needs**

*With Compliance and Quality Manager Nashande T-Seraphin-McDonald and Care Workers Jennifer Halkett and Ermias Mebrahtu at Vincentian Care Plus*

In 2018, domiciliary care provider Vincentian Care Plus (VCP) partnered with a Look Ahead supported accommodation service, Edward Alsop Court (EAC) hostel, to provide a few hours of on-site social care to gentlemen with life experiences of homelessness. VCP's management team quickly recognised many of the gentlemen would benefit from a bespoke, niche service because of their variety of unique, intensive, and often challenging support and health needs, which have had a significant impact on their wellbeing, independence, and integration into the community. A key success of the partnership is VCP upskilled the existing care workers at EAC by equipping and empowering the staff with specialist training (i.e. dual diagnosis, complex & challenging behaviour, brain injuries, neurological conditions, substance abuse and respectful intimate & personal care).

VCP eventually secured a block hour contract with the local authority to deliver safe and effective outcome-based care, providing a clear purpose for every visit and a focus on achieving greater independence. Thus, the partnership is meeting unmet needs in reference to the 'I statements' of Adult Social Care outcomes objectives, which set priorities for care and support for the quality of life, independence, empowerment, safety, social connections, and continuity & quality of care, for the gentlemen at EAC.

In the light of the above details, we hereby invite you to join us on a virtual walk through of the hostel as we discover how VCP's care service has enhanced the quality of life for those residents in need of support. You will also gain an insight into how to work with your local council and authorities to seek and resolve unmet needs in your area. There will be an opportunity to participate in a Q&A at the end.

**Wednesday 27th September, 10am (BST)**

### **Co-Design for People-Centred Care**

*With St Joseph's Board of Advisors and Rob Jahoda, CEO*

What does it look like when lived experience guides an organisation's work at strategic level?

St Joseph's recently celebrated 10 years of operating with a Board of Advisors. Members of the board are people St Joseph's supports, and they are an integral part of the structure of the services provided by the charity. The Board of Advisors attend every Trustee meeting and ensure the voices of adults with learning disabilities are heard at all times across the organisation.

Hear from members of the board on how involving people with lived experience is vitally important when providing a truly Vincentian service, and the importance of ensuring opportunities are accessible to a diverse range of people.

**Thursday 28th September, 10am (BST)**

### **Retaining Choice in Care for People with Brain Injuries & Complex Needs**

*With The Marillac Neurological Care Centre's CEO Paul Dixon, Neurological Speech & Language Therapist Tess Essop and Activities Co-ordinator Cathy Gotts*

Ensuring people have choice and control over their care is a vital part of a Vincentian service. But how do you ensure the wants and needs of the people you serve are being met when there are significant communication barriers, such as speech and movement?

The Marillac Neurological Care Centre supports people with complex neurological disorders, including acquired and traumatic brain injuries and progressive diseases. In this session you will learn how the Marillac's holistic approach to care contributes to its residents' sense of choice, well-being and fulfilment by working collaboratively with individuals, families and professionals.

**Friday 29th September, 10am (BST)**

### **Social Care Survey 2023 Key Findings**

*With Daughters of Charity Services' Policy and Research Officer, Dakota Langhals, and Group Communications Manager, Riana Rae Brown*

The care sector is under immense strain as staff recruitment and retention remains a persistent issue. What's more, many carers are struggling to keep up with the cost of living despite working long hours and care organisations' best efforts to support their staff.

The Social Care Survey 2023 gathered data from care organisations across England to help better understand the challenges they face and determine strategies for overcoming them.

In this session, Daughters of Charity Services will reveal some of the key findings from the survey and what actions we can take next to achieve a fair solution for everyone in the sector and improve the wellbeing and status of carers.

### **Vincentian Values Week Reflection**

*With Sister Ellen Flynn, Provincial Daughter of Charity*

We invite you to stay with us after the previous session (Social Care Survey 2023 Key Findings) for a wrap up of Vincentian Values Week with Sister Ellen Flynn. If you cannot make the previous session, please join us at 11am using the same Zoom link.

**Find out more at [www.dcsvpservices.org/vincentian-values-week-events-2023](http://www.dcsvpservices.org/vincentian-values-week-events-2023)**